

OUR MISSION

THE DEPARTMENT OF NEIGHBORHOODS (DON) IMPROVES THE QUALITY OF LIFE IN HOUSTON NEIGHBORHOODS BY ENFORCING COMPLIANCE WITH CITY CODES, CONNECTING CITIZENS TO CITY SERVICES, MENTORING AT-RISK YOUTH TO PREVENT GANG INVOLVEMENT AND JUVENILE DELINQUENCY, ENCOURAGING CIVIC ENGAGEMENT AND VOLUNTEERISM, AND SERVING THE NEEDS OF OUR IMMIGRANT AND REFUGEE COMMUNITIES.

OUR VISION

WE BELIEVE THAT EVERYONE DESERVES A CLEAN, SAFE NEIGHBORHOOD TO CALL HOME. THIS CAN BE ATTAINED BY WORKING IN PARTNERSHIP WITH RESIDENTS, CIVIC GROUPS, COMMUNITY ORGANIZATIONS, AND BUSINESSES.

--TaKasha L. Francis, Director

Find Us Online

www.houstontx.gov/neighborhoods



@NeighborHOU



"The People's Department"



OUR SERVICES

- Enforcement of code violations on single-family residential properties
- Assistance to civic groups & residents to resolve neighborhood issues
- Juvenile delinquency & gang involvement prevention
- Youth civic leadership programs
- Services to immigrants & refugee communities
- Citizenship application assistance
- Community leadership training
- Free workshops on legal topics & preparation of wills
- Neighborhood improvement matching grants
- Engaging residents in volunteer community service
- Assistance with the creation of Super Neighborhoods
- Voter education & registration programs to empower communities



OUR VALUES

We are committed to "S.U.P.E.R." standards of Service, Unity, Professionalism, Excellence and Responsiveness.

Get involved to make a difference!

To find out how you can get involved, call our division offices.

DON Divisions

Inspections & Public Service
832-394-0600

Mayor's Assistance Office
832-393-0955

**Mayor's Office of
Gang Prevention & Intervention**
832-393--0931

**Office of New Americans &
Immigrant Communities**
832-393-1010

Office of Neighborhood Engagement
832-393-1061

FIGHTING BLIGHT

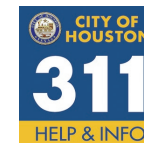
DON's Inspections & Public Service division enforces City codes related to:

- Dangerous vacant buildings
- Nuisance code violations
- Weeded lots
- Trash & junk accumulation
- Materials & appliances stored in public view
- Junk motor vehicles
- Graffiti
- Signs illegally placed on City right-of-way



**DO YOU HAVE QUESTIONS ABOUT
A CODE VIOLATION NOTICE
WE ISSUED?**

**CALL OUR IPS CALL CENTER AT
832-394-0600**



REPORT CODE VIOLATIONS TO 311

**CALL 3-1-1, USE THE HOUSTON
311 MOBILE APP, OR EMAIL
311@HOUSTONTX.GOV**